

CAMPAIGN TERMS & CONDITIONS UNI5G POSTPAID NETFLIX BUNDLE

These Specific Terms and Conditions for **UNI5G Postpaid Netflix Bundle** (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Mobile Postpaid (“Unifi Mobile T&C”), as available in www.unifi.com.my (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Mobile Postpaid T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

1. GENERAL

- a) **UNI5G Postpaid Netflix Bundle** (“Campaign”) is brought to you by TM Technology Services Sdn Bhd. (“TM”) and is open for subscription to new and existing Unifi Postpaid subscriber (“Customer”).
- b) The Campaign shall commence from 14 August 2025 until further notice (“Campaign Period”). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customer. This Campaign Package can be subscribed via TM’s sales channels:
 - I. Unifi Store/TM Point nationwide;
 - II. Unifi Selfcare portal or Unifi Universe app;

2. CAMPAIGN OFFERINGS

- a) The Campaign offers subscription to UNI5G Postpaid Plans bundle with Netflix Basic as illustrated below.
- b) The offerings for individual plans, as per below :

Details	UNI5G Postpaid Netflix 79	UNI5G Postpaid Netflix 100
Monthly Commitment	RM79*	RM100*
Data Quota (5G/4G)	60GB 5G/4G Free Upgrade Unlimited 5G + 60GB 5G/4G	100GB 5G/4G Free Upgrade Unlimited 5G/4G
Hotspot	Utilize from Data Quota	
Voice Call	Unlimited	
SMS (all network)	RM0.15/SMS	
Credit Limit	RM250	RM350
Upfront Payment	RM79	RM100

Device Offer	NA
Contract	No contract
Netflix Bundle	Inclusive Netflix Basic

* price quoted is before tax

c) The offerings for family plans, as per below :

Details	UNI5G Postpaid Family Netflix 130	UNI5G Postpaid Family Netflix 160	UNI5G Postpaid Family Netflix 190
Monthly Commitment	RM130*	RM160*	RM190*
Data Quota (5G/4G)	150GB 5G/4G Free Upgrade Unlimited 5G/4G	200GB 5G/4G Free Upgrade Unlimited 5G/4G	250GB 5G/4G Free Upgrade Unlimited 5G/4G
Hotspot	Utilize from Data Quota		
Voice Call	Unlimited		
SMS (all network)	RM0.15/SMS		
Credit Limit	RM460	RM560	RM670
Upfront Payment	RM130	RM160	RM190
Device Offer	NA		
Contract	No contract		
Netflix Bundle	Inclusive Netflix Basic (only applicable for principal plan)		
Supp Line	FREE 1 line (30GB/line)	FREE 2 lines (30GB/line)	FREE 3 lines (30GB/line)
	Max 5 Family Lines. Additional Family line at RM39/month with 30GB/line		

* price quoted is before tax

- d) The offering under this Campaign is non-exhaustive, TM may add more or delist any of the Netflix accounts at TM's sole discretion.
- e) TM shall not be responsible with any contents transmitted through Netflix accounts. Customers are advised to exercise necessary viewers discretion when accessing such contents. All services are provided as is and TM shall not be responsible in the event of any service interruption caused by the Netflix accounts providers. All services related to Netflix are provided on an "as is" basis. TM shall not be liable for any service interruptions, content availability issues, or other disruptions caused by Netflix or its service providers.
- f) Customers shall be solely responsible for maintaining the confidentiality and security of their Netflix account credentials and any other access credentials associated with third-party services. TM shall not be liable for any unauthorized access, misuse, or loss resulting from compromised account security.

3. CAMPAIGN SUBSCRIPTION

- a) Customer entitle to subscribe to maximum three (3) plans per NRIC/Passport, subject to the Multiple Subscription Rules set across all unifi mobile postpaid plans.
- c) Visual(s) of the Campaign Package shown in any advertisement, promotional publicity and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual item.

4. NETFLIX ACCOUNTS ACTIVATION

- a) Upon successful subscription, customer required to activate the Netflix account via Unifi selfcare portal <https://selfcare.unifi.com.my/login> or via Unifi UniVerse App before able to stream any video on intended Netflix account.

5. CHANGE OF PLAN

- a) The Netflix account will be automatically terminated from the customer’s account if customer upgrade/downgrade their existing UNI5G Postpaid Plan Bundle with Netflix to any other Unifi Mobile Postpaid plans.
- b) However, if customer upgrade/downgrade within the UNI5G Postpaid Plan Bundle with Netflix (as mentioned under 2.0 Campaign Offerings), the Netflix account will be remain active.
- c) TM will not refund any remaining balance of the Netflix account subscription in the event of termination.

6. NETFLIX TIER UPGRADE OR DOWNGRADE

- a) All UNI5G Postpaid Plan Bundle with Netflix comes with Netflix Basic and customer eligible to upgrade or downgrade their Netflix with additional charges on top of the monthly commitment (refer 2.0 Campaign Offerings) . Refer table below ;

NETFLIX PLAN	MONTHLY CHARGES*
Netflix Standard	RM20.00
Netflix Premium	RM33.00

* price quoted is before tax

7. CHARGES AND BILLING

- a) Upon successful subscription of the the Streaming Apps, charges will be cycle forward and reflected in the upcoming billing cycle. The applicable Streaming App charges will be reflected accordingly to the customer’s bill as add on to the current charges. Price quoted are exclusive of tax.
- b) TM Credit Limit terms and conditions applies.

8. TERMINATION

- c) Netflix accounts will be terminated in the event Unifi Mobile Postpaid account is suspended/terminated.

9. VARIATION

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

10. CONFIDENTIALITY

- a) Any personal data provided by the Customer to TM in connection with the Campaign are confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

11. GOVERNING LAW AND JURISDICTION

- a) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

12. INDEMNITY

- a) Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this Terms and Conditions or in relation to your use of the Campaign Package during the subscription.

13. FORCE MAJEURE

- a) TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or

omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

14. SEVERABILITY

- a) If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

15. MISCELLANEOUS

- a) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for Unifi Mobile Postpaid Broadband and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://Unifi.com.my/chat/index.html>, tweet us @Unifi, message us at [facebook.com/weareUnifi](https://www.facebook.com/weareUnifi) for assistance or visit any TmPoint outlets or Unifi Store nationwide.

16. PRIORITIZATION OF DOCUMENTS

- a) In the event there is any inconsistency of the provisions under this terms and conditions, Unifi Mobile Postpaid terms and conditions, General Campaign terms and conditions and the Terms of Use, the following order of precedence shall apply:
 - i. Postpaid Netflix accounts Add On Campaign Terms and Conditions;
 - ii. Unifi Mobile Postpaid Terms and Conditions;
 - iii. Terms of Use

[End of Terms and Conditions]

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